

Hello, **{{FIRSTNAME}}**

Just letting you know that you have unused 2023 funds in one or more of the following benefit accounts:

- **Health Care Flexible Spending Account (FSA)**
- **Limited Purpose FSA**
- **Parking & Transit Account**

Per IRS regulations, any remaining 2023 FSA funds (up to \$610) were allowed to roll over to 2024.

Similarly, for Parking & Transit, all unused funds were eligible to be carried over to 2024.

As a result, you have remaining 2023 funds available for use when paying for eligible expenses covered by these accounts.

How to access your funds:

- If you are currently enrolled in a 2024 health care FSA, limited purpose FSA, or parking and transit account, any unused eligible 2023 funds have been added to your 2024 account.
- You may use the payment card you were issued last year to pay for eligible FSAs and parking expenses. If you need a replacement card, you can request a new one by clicking on “My Payment Card” once you’re signed in to your account online or through our mobile app.

To check your available balance and transactions or to submit reimbursement requests, sign in to your account at

myoptumfinancial.com/etf or through the mobile app. If you do not have an online account, you can quickly create one by visiting

myoptumfinancial.com/etf, selecting the green “sign up” button and following the onscreen prompts.

How to use your funds to pay for eligible expenses:

- **FSAs and parking funds** are available for use via your account payment card or by submitting reimbursement requests through your online account or the [mobile app](#).
- **Transit funds** are only available by submitting a reimbursement request through your online account or the [mobile app](#).

If you have any questions, please call the State of Wisconsin dedicated Optum Financial customer service number at **1-833-881-8158**.

We're looking forward to helping you save on your health and commuter needs.

Sincerely,
Optum Financial

Flexible spending accounts (FSAs), dependent care assistance programs (DCAPs), health reimbursement arrangements (HRAs), Commuter and Parking Benefits, Tuition Assistance Plans, Adoption Assistance Plans, Surrogacy Assistance Plans, Wellness Benefits, and Lifestyle Accounts (collectively, “Employer-Sponsored Plans”) are administered on behalf of your plan sponsor by Optum Financial, Inc. or ConnectYourCare, LLC and are subject to eligibility and restrictions. Employer-Sponsored Plans are not individually owned and amounts available under the Employer-Sponsored Plan are not FDIC insured.

This communication is not intended as tax or legal advice. Consult a legal or tax professional for advice on eligibility, tax treatment, and restrictions. Please contact your plan administrator with questions about enrollment or plan restrictions.

The email address from which this communication was sent is not monitored for responses. This email was sent by: Optum Bank, P.O. Box 271629, Salt Lake City, UT 84127, USA.

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WF12634986 314598-012024 OHB

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Subject Line: **You've got 2023 funds available**

Here's where they are and how you can use them. [View in browser](#)



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