

Subject Line: Reminder: You’ve got 2024 funds available

Preheader: Here’s where they are and how you can use them.

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Dear {{FIRSTNAME}}

We wanted to remind you that you have unused 2024 funds in one or more of the following pre-tax benefit accounts:

- **Health Care Flexible Spending Account (FSA)**
- **Limited Purpose FSA**
- **Parking & Transit Account**

Any remaining 2024 FSA funds (up to \$640) and unused Parking & Transit funds have rolled over to 2025. To be eligible for the rollover, you must have a minimum balance of \$50 in your account or have enrolled in 2025.

These remaining funds are now available for use on eligible expenses. Please review your account balances, and don’t hesitate to reach out if you have any questions.

How to access your funds and pay for eligible expenses:

- **FSAs and Parking Funds:** Available for use via your account payment card or by submitting reimbursement requests through your online account or the [mobile app](#).
- **Transit Funds:** Available only through reimbursement requests submitted via your online account or the [mobile app](#). The payment card does not work for transit expenses.

To check your available balance and transactions or to submit reimbursement requests, sign in to your account at my.optum.com/etf or through the [mobile app](#). If you do not have an online account, you can quickly create one by visiting my.optum.com/etf, selecting the green “sign up” button and following the on-screen prompts.

If you have any questions, please contact Optum Financial customer service at [1-833-881-8158](tel:1-833-881-8158).

We look forward to helping you save on your health and commuter expenses.

Sincerely,
Optum Financial

Flexible spending accounts (FSAs), dependent care assistance programs (DCAPs), health reimbursement arrangements (HRAs), Commuter and Parking Benefits, Tuition Assistance Plans, Adoption Assistance Plans, Surrogacy Assistance Plans, Wellness Benefits, and Lifestyle Accounts (collectively, “Employer-Sponsored Plans”) are administered on behalf of your plan sponsor by Optum Financial, Inc. or ConnectYourCare, LLC and are subject to eligibility and restrictions. Employer-Sponsored Plans are not individually owned and amounts available under the Employer-Sponsored Plan are not FDIC insured.

This communication is not intended as tax or legal advice. Consult a legal or tax professional for advice on eligibility, tax treatment, and restrictions. Please contact your plan administrator with questions about enrollment or plan restrictions.

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