

Subject line options:

Don't forget: Submit claims by March 31

Pre-header options:

The deadline to submit your 2024 claims is here.

[View in browser.](#)

Optum Financial®

Submit your 2024 claims by March 31, 2025



Dear {{FIRSTNAME}},

This is a reminder that **all 2024 claims submissions** for the following employee reimbursement accounts **are due by the end of the runout period, March 31, 2025:**

- Health care flexible spending accounts (FSAs)
- Limited purpose FSAs
- Dependent day care accounts
- Parking and transit accounts

You can submit your 2024 claims using the Optum Financial App or online at my.optum.com/etf.

After March 31, 2025, any 2024 claims and pending claims that require documentation or receipts will not be processed for reimbursement. **You will not be able to submit any 2024 claims after the runout period has ended.**

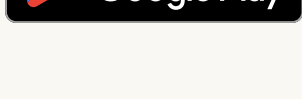
For faster reimbursement, sign up for free direct deposit to your checking or savings account under *Account Settings and Preferences > Bank Accounts* on my.optum.com/etf.

Unused 2024 FSA funds, up to \$640, will roll into your 2025 account around April 15, 2025. (To be eligible, you must have a minimum of \$50 in your FSA or have enrolled in 2025.) The dependent day care account does not have rollover funds for 2025.

Please note: If you have used your payment card in 2025 to pay for a 2024 expense, please call Optum Financial to request the claim be transferred to your 2024 plan if funds are available. You can reach our call center 24/7 at [1-833-881-8158](tel:1-833-881-8158).



You can see your account details, check account activity and file for reimbursement using the Optum Financial mobile app or online.



We are contacting you as a third-party administrator provider for pre-tax saving accounts services provided through the Department of Employee Trust Funds.

We strongly advise you to save all expense receipts to verify your eligible expenses in case you need to provide further documentation at a later date.

Flexible spending accounts (FSAs), dependent care assistance programs (DCAPs), health reimbursement arrangements (HRAs), Commuter and Parking Benefits, Tuition Assistance Plans, Adoption Assistance Plans, Surrogacy Assistance Plans, Wellness Benefits, and Lifestyle Accounts (collectively, "Employer-Sponsored Plans") are administered on behalf of your plan sponsor by Optum Financial, Inc. or ConnectYourCare, LLC, and are subject to eligibility and restrictions. Employer-Sponsored Plans are not individually owned and amounts available under the Employer-Sponsored Plan are not FDIC insured.

This communication is not intended as tax or legal advice. Consult a legal or tax professional for advice on eligibility, tax treatment, and restrictions. Please contact your plan administrator with questions about enrollment or plan restrictions.

The email address from which this communication was sent is not monitored for responses. This email was sent by: Optum Bank, P.O. Box 271629, Salt Lake City, UT 84127, USA.

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