

Submit your 2023 claims by March 31



Dear **{{FIRSTNAME}}**

This is a reminder that all 2023 claims submissions for employee reimbursement accounts, such as health care flexible spending accounts (FSAs), limited purpose FSAs, dependent day care accounts, and parking and transit accounts, are due by March 31, 2024. You can submit your 2023 claim reimbursement requests through the Optum Financial app or online at myoptumfinancial.com/etf.

After the March 31 deadline, any 2023 claims for reimbursements and any pending claims that require documentation or receipts will not be processed for reimbursements.

For faster claims reimbursement, sign up for free direct deposit to your checking or savings account under *Account Settings and Preferences > Bank Accounts* on myoptumfinancial.com/etf.

Unused 2023 FSA funds, up to \$610, will roll into 2024 around April 15, 2024. There are no rollover funds for the dependent day care account in 2024.

Please note: If you have used your payment card in 2024 to pay for a 2023 expense, please call Optum Financial to request the claim be transferred to your 2024 plan if funds are available. You can reach our call center 24/7 at **1-833-881-8158**.

You can see your account details, check account activity and file for reimbursement using the Optum Financial mobile app or online.

We are contacting you as a third-party administrator provider for pre-tax saving accounts services provided through the Department of Employee Trust Funds.

We strongly advise you to save all expense receipts to verify your eligible expenses in case you need to provide further documentation at a later date.

Flexible spending accounts (FSAs), dependent care assistance programs (DCAPs), health reimbursement arrangements (HRAs), Commuter and Parking Benefits, Tuition Assistance Plans, Adoption Assistance Plans, Surrogacy Assistance Plans, Wellness Benefits, and Lifestyle Accounts (collectively, "Employer-Sponsored Plans") are administered on behalf of your plan sponsor by Optum Financial, Inc. or ConnectYourCare, LLC and are subject to eligibility and restrictions. Employer-Sponsored Plans are not individually owned and amounts available under the Employer-Sponsored Plan are not FDIC insured.

This communication is not intended as tax or legal advice. Consult a legal or tax professional for advice on eligibility, tax treatment, and restrictions. Please contact your plan administrator with questions about enrollment or plan restrictions.

The email address from which this communication was sent is not monitored for responses. This email was sent by: Optum Bank, P.O. Box 271629, Salt Lake City, UT 84127, USA.

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SUBJECT LINE: Last reminder: Important account balance information

The deadline to submit your 2023 claims is here. [View in browser.](#)

Optum Financial®

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