

Transforming IT through Optum IT Performance Services

IT challenges in health care organizations

Digital transformation speed
Existing IT moves too slowly, inhibiting digital-powered health care business solutions

Workflow and resourcing
Typical IT solutions don't take health care workflows and needs into consideration

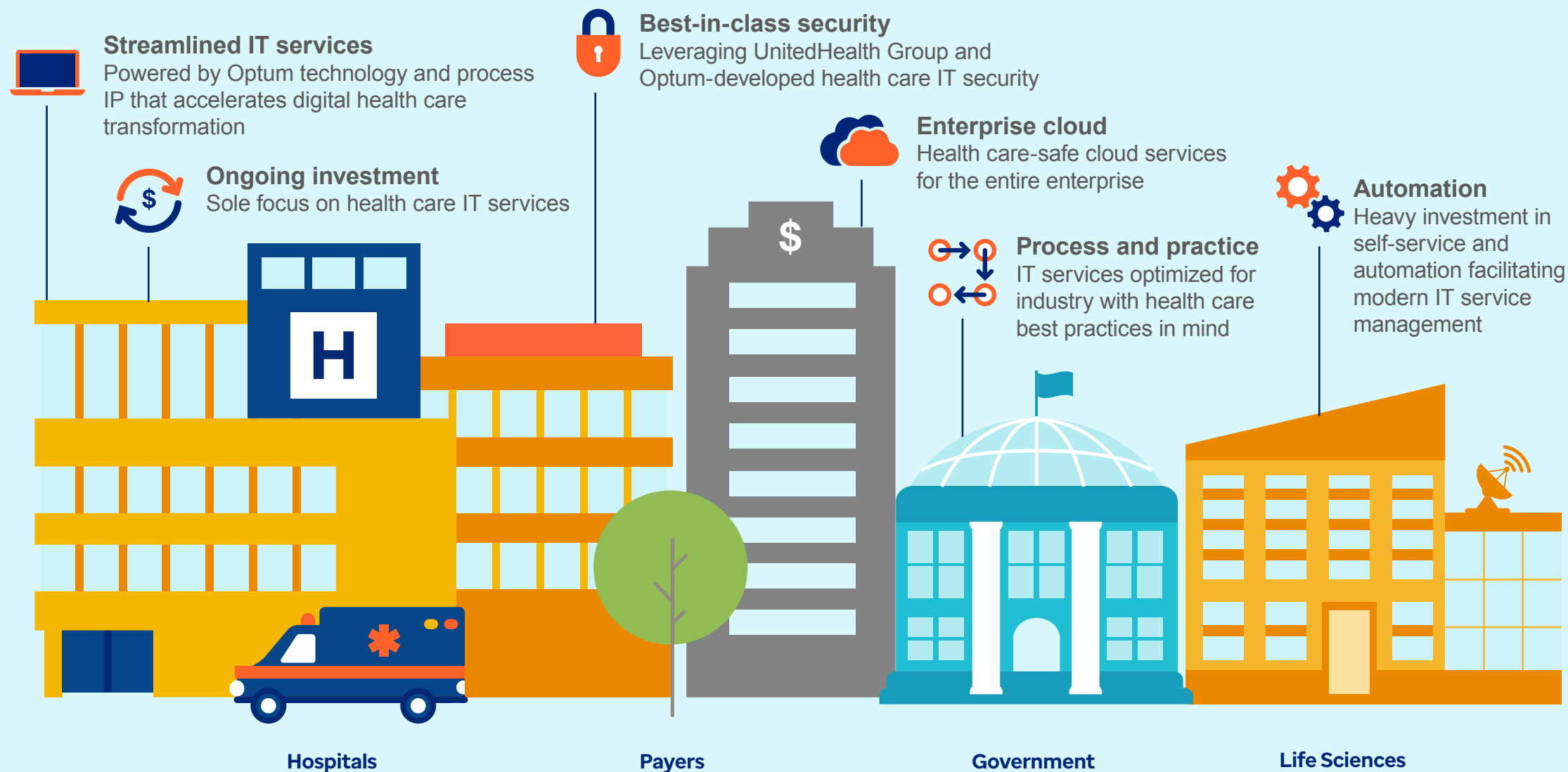
Manual processes
A common source of frustration for the business of health care

Disorganized cloud
Cloud is leveraged haphazardly and/or without regard to PHI and PII

Cost
High IT costs are a barrier to further IT investments

Security
Security is always a concern, but generally lacking or expensive and inhibitive if in place

The Optum solution across the health system



The Optum difference

Flexible client models from full IT outsourcing to select consumable services

Purpose-built health care IT services only

Direct Optum investments in client IT strategies and guaranteed IT cost savings under Market Performance Partnerships

Pay-as-you-go pricing and starter services under as-a-service offerings

IT Performance services recognition

Optum is recognized as a Leader by Everest Group's PEAK Matrix®

- Healthcare IT Service Provider of the Year, 2022
- Healthcare Payer Digital Services, 2022
- #1 Healthcare Service Provider of the Year, 2021

Optum is recognized as a Leader by Avasant's RadarView™

- Healthcare Provider Digital Services, 2022–2023
- Healthcare Payor Digital Services, 2022–2023