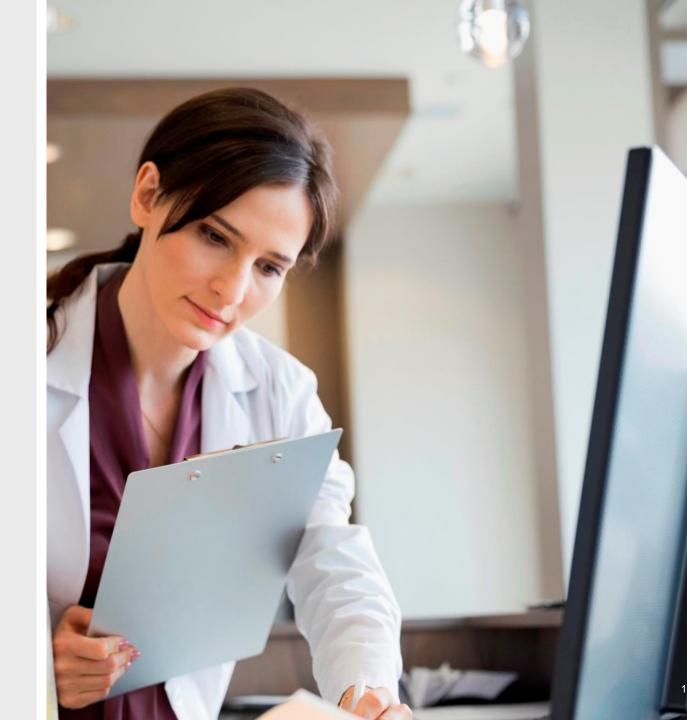
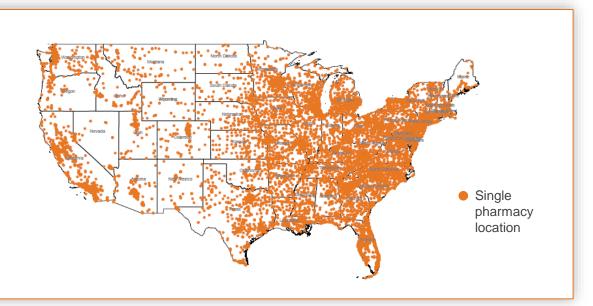
OptumRx® MedMonitor Overview





Multi-channel consumer engagement approach





NETWORK PHARMACY SOLUTION

OptumRx® MedMonitor Portal

Members can consult with network pharmacists or other clinicians in the community at their convenience and in office settings.



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Why MedMonitor?

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Obtain greater functionality in offering member support and in completing clinical consultations

User-friendly interface with up-to-date pharmacy claims information

Timely access to member intervention opportunities

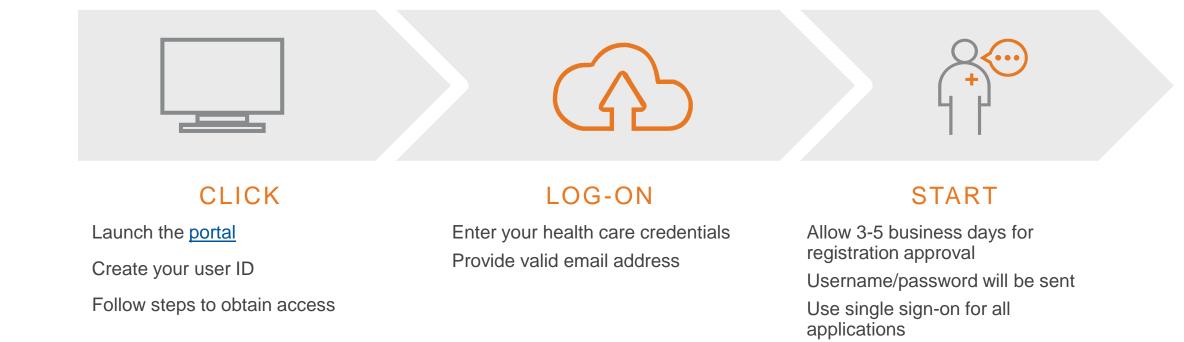
Ease and convenience for the individual to connect live

Robust intervention library

Expanded community reach via network partners



Easy registration process





OptumRx MedMonitor url: https://medmonitor.optumrx.com. Please contact the help desk if you have any questions at 1-866-840-1923; or email MedMonitor@optum.com

Complete cases

Accessing the OptumRx[®] MedMonitor Platform





Logging in with One Healthcare ID (formerly Optum ID)

Enter valid ID and password with the option to select "remember me" and sign in.

	OPTUMRx' MedMonitor		
*NOTE: One Healthcare ID is the new name for One Healthcare ID. Continue to use your original Optum ID and password to log in.		Sign In With Your One Healthcare ID One Healthcare ID or email address Password Password Sign In Sign In Torgot One Healthcare ID Forgot One Healthcare ID (formerty Optum ID). Please sign in with your existing semane and password. Bookmark <u>https://medmonitor.optumrx.com/</u> . Reach out with any cuestions to medmonitor@optum com	





Clinician workflow overview



Get Case

Access the case upon logging in

		Notwork Pharmany User	,Q, Wolcome, Shiberi 🗸	Centant Us Sign Out				
OPTUMRx' MedM	omitor							
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Verify Member

User can complete member verification

				Close C	
Member					
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Member Name	JOHN SMITH	DOB	01/01/1970		
Gender	Female	Client Name	UHC MR MAPD - MPDOVA		
Phone Number	999-999-9999				
Address	1929 West Main Dr LOMPOC CA USA 9	3436			
✓ Call Detail	s				
Call Type	Inbound Call Outbound Call Wember Walk-in				
is the Member Authenticated 7					



Conduct Review

Clinician follows system steps to complete the clinical case opportunity







OptumRx MedMonitor Team: <u>MedMonitor@optum.com</u> Help Desk: 1-866-840-1923 Monday - Friday: 8am to 4pm CST



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