In a value-based world, optimizing the health care system and improving outcomes starts with patient-centered care coordination.

Optum® Care Coordination Platform empowers health care organizations to manage patient care proactively and intelligently across the health care system, prioritizing interventions and allocating resources for at-risk individuals, improving clinical and financial outcomes, enhancing the patient experience and efficiently scaling population health initiatives throughout their organization.

Sample Optum Care Coordination Platform use cases
- Complex care management
- Transitions in care management
- Gaps in care management
- Chronic condition management
- Readmission prevention

Configurable, logic-driven workflows to expand care management reach.

Collaborative, customizable patient-centric care planning templates.

Whole patient, whole ecosystem engagement and communication tools.

Integrated partner applications for additional resources and evidence-based guidelines.
Configurable, logic-driven workflows:
Automatically launch assessments and care plans based on customizable trigger criteria. After care plans are launched and assigned, workflows auto-trigger tasks for individuals to generate precision interventions based on assessment results.

Customizable, patient-centric care planning templates:
When specific objectives or workflows are desired, leverage a library of pre-built care plans to drive standardization or create new plans as needed. Once a plan is selected, assessment results can be pre-populated to help flag and prioritize patient issues and goals.

Whole patient, whole ecosystem engagement:
Better manage patient relationships by connecting patients and their caregivers in a private, personalized patient community on any device to support true engagement. Patients and care team members can interact on a secure messaging system to stay current on status and quickly resolve any issues as they arise.

Integrated partner applications:
Arm patients with the ability to access tailored health education materials, resources and referrals through our partner applications, available directly in the platform. Additionally, care coordinators can view evidence-based guidelines on their side of the platform.

Features
- 16 standard assessments
- 50 evidence-based care plans
- 360-degree view of the patient developed from multiple data sources
- EMR and data source agnostic
- Open architecture using standards-based APIs
- CCM billing workflow support
- Built on top of Salesforce® Health Cloud

To learn more about Optum Care Coordination Platform, visit:
optum.com/care