Payment leakage eats up 15 cents of every health care dollar and accounts for 5% to 10% of all claims paid. That means inaccurate payments continue to occur even with first-pass claims editors in place. In the face of a dynamic health care landscape, payer organizations strive to maintain and improve financial performance. Validating claims payment decisions is critical. A secondary editing system can help ward off inappropriate claims before they are paid, minimizing costly overpayments and capturing savings.

Prevent inaccurate payments with secondary editing

Claims Edit System (CES) Second Pass helps health care payer organizations avoid payment leakage with a second line of defense. Health plans can use CES Second Pass to prevent expensive overpayments, improper payments, delayed payments and recoveries. A second-pass editor, CES Second Pass leverages the expansive and robust rules engine of Claims Edit System from Optum to supplement existing claims editors and validate claim payment decisions. Powering a comprehensive range of medical coding accuracy editing, CES Second Pass edit content ranges from national standard guidelines to specialty content. This includes emergency services, specialty pharmacy and even custom content, allowing payer organizations to realize incremental savings.

A health plan in California used CES Second Pass to rein in costs and improve process efficiency

- Decreased reconsideration rates to 10%
- Realized an impact of $13.50 PMPY savings to their bottom line
- Achieved $28.3M annual incremental savings, with a year-over-year (year 1) savings growth of 156%, and 26% in year 2
How it works

It’s more than an unbundling and editing tool. CES Second Pass features flexible editing functions and complete customization logic for proprietary business rules.

Validate claims payment decisions with rich content

In addition to national standard edits, including facility, professional, Medicare and Medicaid, Optum experts have developed edit content for specialty analytic suites. These include specialty pharmacy durable medical equipment (DME) and emergency services, among others. They continue to ideate content to address emerging trends and new regulations in health care. Customized edits, developed by a team of Medical Directors from Optum, can also allow payers to enforce and enhance their policies.

The advantages of CES Second Pass

- Market-tested, proven technology, with the ability to scale and process more claims per second than any other editor
- Robust content, including an expansive library of over 15,000 sourced claim editing rules, rules for specialty areas and areas of high medical spend, and Medicaid rules covering 28 states and 90% of all Medicaid beneficiaries
- Frequent and timely updates, with an average of 1,500 new rules created annually and 500 new Local Coverage Determinations (LCD) policies generated each year
- A transparent solution that allows you to see the logic behind our edits, as well as our sources and which claims are impacted — there is no “black box”
- Integrated application managed services team who can fully manage and optimize the software if desired to help resolve resource and timeliness issues
- Minimal technical lift, since Optum hosts and maintains the solution

Sources