

On-Site COVID-19 Testing



As employees begin to return to worksites, testing employees for coronavirus disease 2019 (COVID-19) is an important initiative to help prevent those infected from entering the workplace and spreading to the virus to their colleagues. On-Site COVID-19 Testing provided by Optum is a polymerase chain reaction (PCR) test that detects the genetic information of the virus through a small specimen collected from the individual. A positive result will occur if an employee is actively infected and the virus is present at the time the specimen is collected.¹

Comprehensive testing for a successful return-to-work strategy

Optum On-Site COVID-19 Testing is delivered to employers and handles the logistics, staffing, technology, laboratory results and results outreach for on-site testing.



Multiple testing sites can occur simultaneously across the country. Optum assigns a group event coordinator to work with the employer on logistics.



Testing events are staffed with qualified health professionals from a network of over 7,000 providers nationwide.



Optum packages supplies for testing event size, including tests and personal protective equipment (PPE).



Staff are trained in processing/handling specimens, and guidelines for patient and provider safety.



Each testing location has an assigned event oversight administrator (EOA) who leads the on-site team and monitors the schedule, event flow and timeliness of the services to ensure all requested testing is completed.



Tackling the challenge together

As one of the largest employers of clinicians in the United States with a dedicated business unit specifically focused on employee well-being, Optum has the expertise to help return employees to their worksites safely and effectively.

This service is subject to availability. Minimum order quantities apply.

Employee experience

From start to finish, Optum On-Site COVID-19 Testing offers an efficient and consistent testing process to employers and employees.

PRE-EVENT: REQUEST SERVICES

A testing event is requested through the Optum secure web portal or via email. Optum confirms the event details and logistics, and coordinates the event.



PRE-EVENT: LOGISTICS AND STAFFING

Optum assigns health care providers and administrative staff to the event, and ships all equipment and supplies to the event location.

PRE-EVENT: PATIENT APPOINTING

Via phone or online, patients schedule an appointment at one of the testing event locations. A release is signed by the employee during pre-registration or at the testing event.



POST-EVENT: RESULTS AND OUTREACH

Optum receives results from labs. Optum will make the results available to the patient with advice to call their provider, but also offer the ability to speak to a clinical representative if desired.



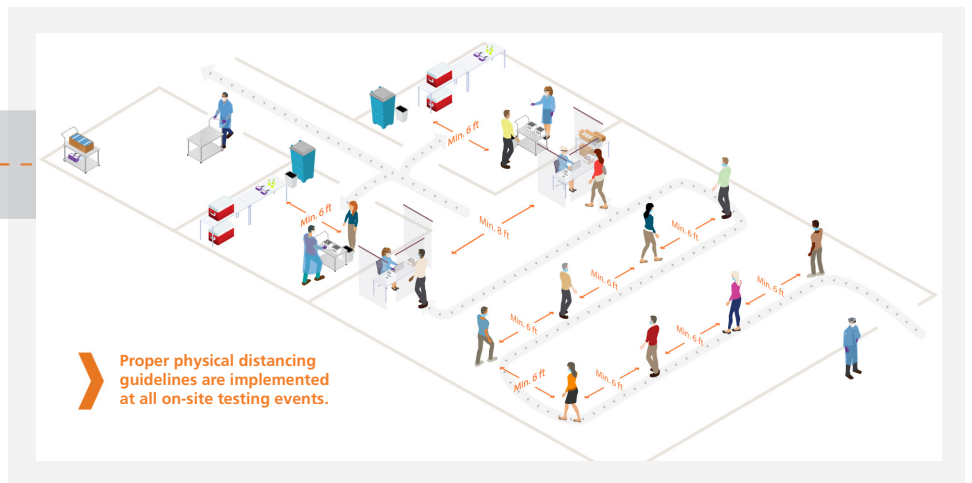
EVENT: PROVIDERS COMPLETE SERVICES

The assigned health care providers perform services at the event, send specimens to the required labs and document in the Optum secure portal.



POST-EVENT: CLIENT REPORTING

Optum posts all data to client portal.



We are providing general information only, which is subject to change, and not medical, legal or human resources advice. Consult with your professional advisors on designing and implementing your return to work program.



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