

A phased, sustainable approach to employee safety

By early April 2020, employees had grown increasingly concerned about returning to the worksite due to the risk of coronavirus disease 2019 (COVID-19) exposure.¹ As stay-at-home orders are eased, employers need a comprehensive plan that protects staff physically, emotionally and financially.

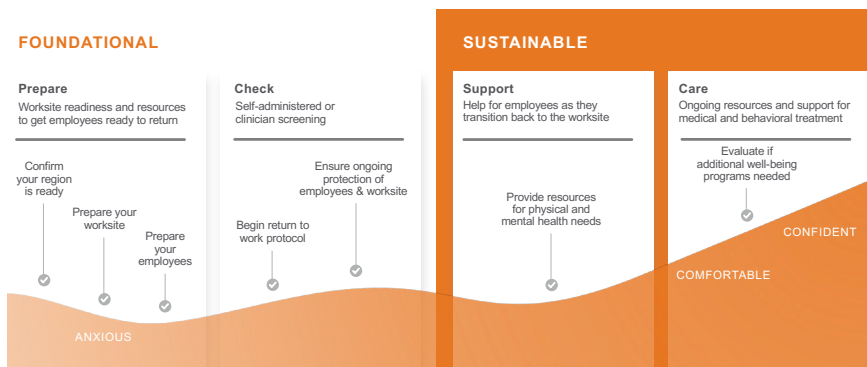
A return to employee confidence

We provide a comprehensive strategy to move employees from anxious to confident as they return to the worksite and beyond. Our cost-effective programs address physical, mental and social health. And we can scale and deploy resources to meet each organization's unique needs.

Our multidisciplinary clinical team includes experienced clinicians and behavior change experts, all following the latest CDC guidelines. We provide sustained and coordinated care for employees, using a person-centric model that focuses on the user experience. All delivered by compassionate advocates and nurses.

Optum Return to Worksite

Phased approach



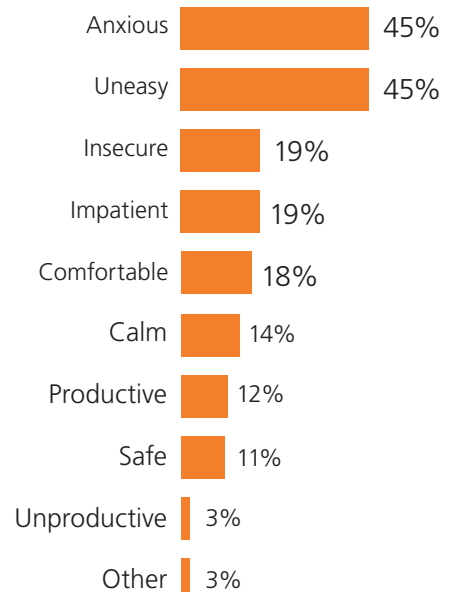
A structured plan built on a firm foundation

Our approach to Return to Worksite starts with two foundational stages: prepare and check. The first involves preparing the worksite and your employees. The second ensures you have a return-to-work protocol with COVID-19 screening and ongoing protection for employees and the worksite.

Creating sustainability

Building the foundation is only the beginning. The sustainable phase provides support and care for employees as they transition back to the worksite. That means evaluating employees' needs as time goes on, to address evolving physical and mental health needs.

Employees feel a range of emotions about returning to their pre-pandemic work setting.*








Base: Commercial panelists, n=505[^]







*Survey of individuals who switched to working from home, had hours reduced, or were laid off/furloughed, or have a family member in one of these situations.

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Prepare and check: Foundational solutions informed by clinical experience¹

FEE WAIVED	FEE MAY APPLY
 <p>Platform for symptom screening and ready-to-work status communication</p>	 <p>VIRUS TESTING Optional on-site and/or near-site testing³</p>
 <p>OPTUM EMOTIONAL SUPPORT LINE Phone support line for anxiety or stress related to COVID-19</p>	<p>SANVELLO Mobile self-help app with tools to address stress and anxiety⁴</p>
 <p>EMPLOYEE COMMUNICATIONS Proven employee engagement strategies and techniques²</p>	 <p>NURSE LINE Telephonic access to registered nurses⁵</p>

Support and Care: Sustainable solutions configured to your organization's needs¹

 <p>ON-SITE HEALTH SCREENINGS Temperature checks as employees enter the worksite</p>	 <p>WORKPLACE WELL-BEING Flexible on-site and virtual solutions to sustain a culture of health</p>	 <p>BEHAVIORAL HEALTH Mental health and substance use resources</p>
 <p>EMPLOYEE ASSISTANCE PROGRAM Promotes resiliency with access to master's-level clinicians</p>	 <p>CASE AND CONDITION MANAGEMENT Support for care and interventions to reduce disease progression</p>	 <p>HEALTH EDUCATION Clinically based curated content and resources</p>
 <p>EMPLOYEE COMMUNICATIONS Custom employee engagement strategies and techniques</p>	 <p>WORKSITE READINESS RESOURCES Trusted resources to ensure smooth implementation at every step</p>	 <p>REPORTING AND ANALYTICS Actionable insights to help monitor the well-being of your workforce</p>

Confidently achieve a return-to-worksites plan with Optum. [Contact your client executive, visit \[optum.com/returntoworksite\]\(https://www.optum.com/returntoworksite\) or call 1-866-386-3409 to request a complimentary consultation.](https://www.optum.com/returntoworksite)

1. We are providing general information only, which is subject to change, and not medical, legal or human resources advice. Consult with your professional advisors on designing and implementing your return-to-work program.
2. Custom branding and communication is an option to deliver bespoke plans to meet specific goals and needs.
3. Optional fee-for-service and offered on site and/or near site. Subject to availability. Employers should consult CDC guidelines for testing.
4. Individuals will have access to the trial version of the app.
5. Fee applies for those customers who do not currently have NurseLine.



11000 Optum Circle, Eden Prairie, MN 55344

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