



## BEHAVIORAL HEALTH

### Affecting an estimated 1 in 5 American adults each year,<sup>1</sup>

behavioral health issues often go unaddressed — or inadequately addressed — straining our communities and the lives of those affected. Through vast and varied data assets, groundbreaking analytics and predictive modeling, Optum® brings greater focus, precision and power to behavioral health services — translating into better overall health outcomes and lower total cost of care.



#### Nearly 21 million people

suffer from substance use disorders (SUDs) each year.



**Only 1 in 10**  
receives treatment for SUD.<sup>2</sup>



of adults with any mental illness didn't receive mental health services in the previous year.<sup>3</sup>



Behavioral health issues make up **more than**

**20%**

of total health care spending in the United States.<sup>4</sup>

## Breaking new ground in behavioral health

Optum is committed to driving better overall health outcomes while bringing down the total cost of care. We connect people to an **extensive network of providers**, innovative tools that improve access to care and resources that inspire them to be **more engaged in their own wellness**. Pioneering proprietary analytics generate insights that help guide people into **high-impact, integrated care** tailored to their needs.

### Improving access to care

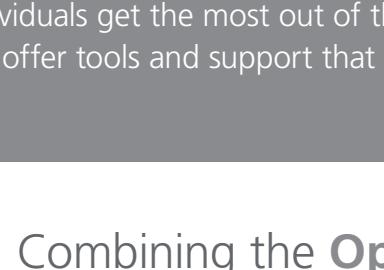
Access to services is vital, but we go further. We're making it easier for members to get the right care, at the right time, in the right setting.



#### OPTUM HAS AN EXTENSIVE BEHAVIORAL HEALTH NETWORK

**244,000+** providers nationally<sup>5</sup>

Express Access providers offer appointment times within **5 days**.



The industry standard is **14 days** for a routine appointment.<sup>6</sup>

#### VIRTUAL VISITS

**39,000+** telemental health providers across all 50 states



### SPECIALIZED SERVICES



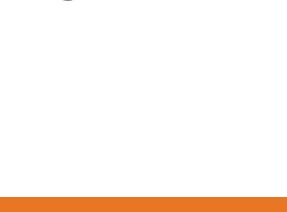
**7,800+**  
autism/applied behavior analysis (ABA) practices



**90%+**  
of members are within **20 miles** of a medication-assisted treatment (MAT) provider.<sup>7</sup>

### Guiding high-impact, integrated care

With groundbreaking data analytics and insights lighting the way, we offer a more intelligent approach to integrating care for greater impact.



**Approximately 14% of the population** have comorbid medical and behavioral conditions and drive **28% of total health care costs**.<sup>8</sup>

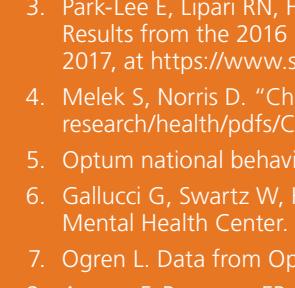


**22%**  
lower outpatient costs<sup>9</sup>



**18%**  
fewer outpatient visits<sup>10</sup>

Optum proprietary algorithms evaluate **18,000+** combinations of comorbidities to guide people to the appropriate level of care.



For more information, visit [optum.com/behavioralhealth](http://optum.com/behavioralhealth) or contact your Optum representative.



1. Center for Behavioral Health Statistics and Quality, Substance Abuse and Mental Health Services Administration. "Key substance use and mental health indicators in the United States: Results from the 2017 National Survey on Drug Use and Health," 2018. Available at: <https://www.samhsa.gov/data/sites/default/files/cbhsq-reports/NSDUHFR2017/NSDUHFR2017.pdf>.

2. Center for Behavioral Health Statistics and Quality (2016). Results from the 2015 National Survey on Drug Use and Health: Detailed tables. Rockville, MD: Substance Abuse and Mental Health Services Administration.

3. Park-Lee E, Lipari RN, Hadden SL, Kroutil LA, Porter JD. Receipt of services for substance use and mental health issues among adults: Results from the 2016 National Survey on Drug Use and Health. NSDUH Data Review. September 2017. Accessed on November 9, 2017, at <https://www.samhsa.gov/data/sites/default/files/NSDUH-DR-FFR2-2016/NSDUH-DR-FFR2-2016.pdf>.

4. Melek S, Norris D. "Chronic Conditions and Comorbid Psychological Disorders." Milliman, 2008. <http://us.milliman.com/insight/research/health/pdfs/Chronic-conditions-and-comorbid-psychological-disorders/>.

5. Ogren L. Data from Optum geo access reports for Commercial membership. December, 2019.

6. Azocar F, Bargman EP, Smolskis JM, Groat TD. Optum analysis.

7. 2018 Optum analysis of behavioral health claims of large national employers. Smith, May 2019.

10. Ibid.