Optum

Practice Assist

A provider workflow platform that provides clinically validated patient data and insights to help support providers



Optum® Practice Assist is a workflow management tool that enables providers to manage patient care opportunities and suspect medical conditions across multiple health plans. The platform also allows providers to view applicable reimbursement opportunities and track performance with live data. Practice Assist provides a robust set of capabilities to view and address open patient care opportunities and manage care plans, all without leaving the platform. Practice Assist is designed with providers in mind to mold to their unique workflows and needs.

Platform capabilities and benefits

- Multi-payer system gives providers access to patients with various health plans all in one place, reducing time spent on administrative duties
- Clinically validated patient data include hospital events, medication adherence and other care opportunity details
- Provider incentive reimbursement tracking includes live performance graphs and statistics
- Access to patient profiles with key care management information and AI-powered clinical data that identifies and highlights health trends and social determinants of health
- Digital integration and partnerships with third parties allow providers to use their preferred EHR and native workflow
- Tailored support relieves administrative burdens, so providers can focus on what matters most: patient care

Used by

13,000 providers

16 million
patients annually



Contact us to learn more

To learn how Optum can help support your practice and your patients, or for additional training, please contact your Optum field team representative.