

# Prepaid Card Solutions



## Card services

- Full service call center support (English and Spanish) for balance checks, lost/stolen/re-issue requests, transaction histories
- Automated IVR for card activation
- Card creation, embossing and distribution
- Comprehensive program reporting

## Card plastics and card carriers

Standard Optum branded cards and Custom card design options available.

## Plan design options

- Single purse or multi-purse options
- Single-load cards or reloadable cards
- MCC (merchant category code) restrictions available at the program and purse levels
- Purchase threshold limits available at the purse level
- Claims substantiation can include claim file feeds

Custom cards and custom card carriers are available for card quantities of 5,000 or more. Additional fees may apply.



Prepaid Card Solutions offer health plans innovative options to deliver health care benefits and rewards to a variety of audiences.

Optum Pay Solutions offers feature-rich options that can be tailored to meet your needs; while supporting speed-to-market implementations for time sensitive programs.

