



EMPLOYER INSIGHT SURVEY:

Returning to the worksite

Transition strategies and approaches by industry

In June, Optum® surveyed jumbo and large employers across the United States to understand how different industries are approaching their return-to-worksite strategy. See the insights below to determine how your organization compares.

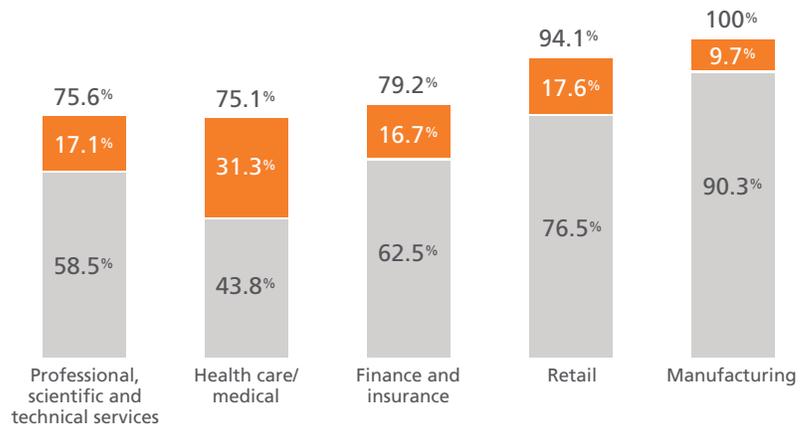
Leading the way

Manufacturing organizations have outpaced many other industries in their transition of employees back to the worksite. All the manufacturing organization respondents had either completed or begun the transition process. Few organizations have fully completed their transition.

Q: Have your employees already transitioned back to their prior work arrangements?

- Yes, we have already fully transitioned our employees back to work
- Some of our employees have already transitioned back to work

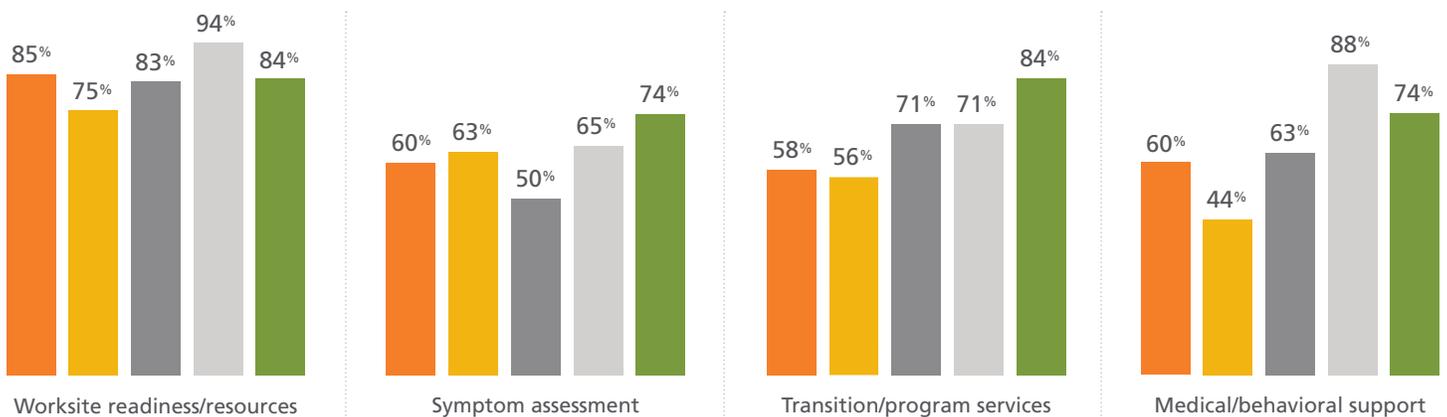
Only industries with 15 or more responses were analyzed.



Employee programs and services

Manufacturing organizations are also providing the broadest variety of programs and services for employees during the return-to-worksite process. Organizations across all industries have opportunity for improvement in the areas of symptom assessment and medical/behavioral support. Population health services vendors can help develop and implement programs to support these needs.

Return-to-worksite phases: Percentage pursuing each phase



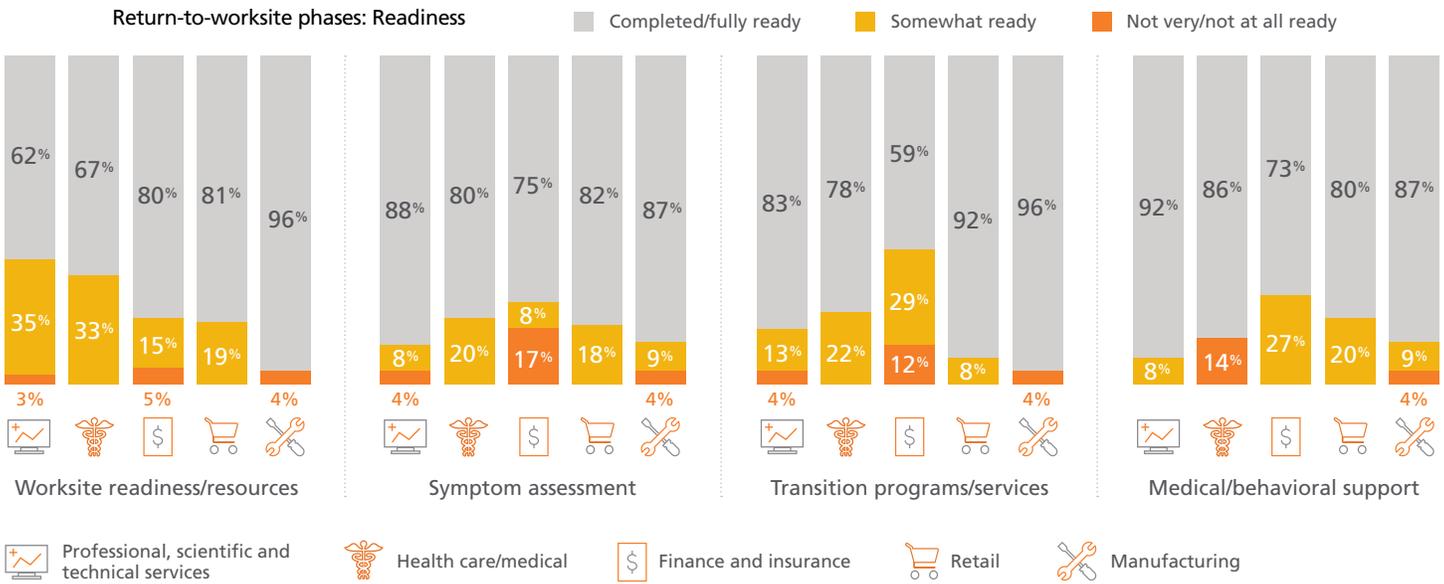
Industry:

- Professional, scientific and technical services
- Health care/medical
- Retail
- Finance and insurance
- Manufacturing



Resource readiness

Not surprisingly, manufacturing organizations are more prepared across all return-to-worksite phases. This is because they have made the most progress in starting or completing their transition process compared to other industries.



Return-to-worksite transitions are underway

Few organizations across industries have completed their transition back to the worksite, though most have started the process. Across all industries surveyed, the majority of organizations are not fully prepared to transition employees back to the worksite. Employers can leverage their population health vendors for support in the transition process.



STRATEGY STARTER

To pursue a successful return-to-worksite strategy, employers must have adequate resources in place to support employees. This includes the areas of worksite readiness, transition programs and services, symptom assessment and medical/behavioral support. Take time to put a plan together that covers all four of these areas before starting your transition process. The upfront effort will pay strong dividends during implementation of the plan.

Survey methodology

- Online survey administered the week of June 8, 2020
- 200 human resource professionals surveyed
- U.S.-based companies with 3,000 or more employees

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Optum support

No matter what your organization's future remote work or return-to-worksite plans may look like, Optum is ready to support you and your employees. Our solution architects can deliver a tailored assessment for your organization, helping to ensure a smooth, successful transition.

[Learn more here.](#)



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