



OptumRx Consumer Portal

A Fast, Easy and Secure Way for Members to Manage Their Prescriptions



www.optumrx.com

Members Can Save Time, Money and Improve Their Health

www.optumrx.com is our award-winning portal where members can:

- **Save Time** — Members can use their computer or smartphone to order prescriptions and medical supplies from the OptumRx™ Mail Service Pharmacy. By ordering online, members make fewer trips to the pharmacy and avoid waiting in line to pick up prescriptions.
- **Save Money** — Many members can lower their cost by ordering online and taking advantage of our Mail Service Pharmacy. Depending on their OptumRx pharmacy plan, members can order a 90-day supply of their medication and only pay for a 60-day supply. Orders are shipped via U.S mail at no charge.
- **Improve Medication Adherence** — My Medication Reminders, our text message reminder program, helps members improve their medication adherence by reminding them to take and fill their medications. This helps them stay healthier — which may reduce future medical costs.

Here's a quick tour of the website's many easy-to-use features and advantages.

Website Home Page

On the homepage at www.optumrx.com, members can view general health information, log in with their user name and password or register.

Website Features and Tools

Once registered on our website, members can:

- Search for drug prices and lower-cost alternatives
- Fill new prescriptions via our mail service pharmacy
- Refill and renew mail service prescriptions
- Transfer retail prescriptions to our mail service pharmacy
- View order status and claim history
- Sign up for medication and refill reminders via text message
- View their real time benefits
- Order medical supplies
- Shop for hundreds of over-the-counter products



My Prescriptions Dashboard

Upon log in, members will see their **My Prescriptions Dashboard**. The Dashboard makes it easy for them to access the many tools and features to help them manage their medications and health from a single page.

The screenshot shows the My Prescriptions Dashboard for LILIAS COBB. The dashboard is divided into several sections:

- 1 REFILL Refill Prescriptions (6)**: A section for refilling prescriptions. It lists two prescriptions: NIFEDIPINE CAP 10MG (Remaining Refills: 5, Qty: 30, Your Cost: \$4.01) and ACIPHEX TAB 20MG (Remaining Refills: 2, Qty: 30, Your Cost: \$30.80). Each entry includes a photo of the medication and a note that the actual medicine may look different than the photo. There is an "ADD TO CART" button at the bottom of this section.
- 2 Prescriptions Quick View**: A calendar view for May 2012, with a highlighted date (15th) and an "Add to my personal calendar" link.
- 3 RENEW Renew Expired Prescriptions (5)**: A section for renewing expired prescriptions. It lists one prescription: ERY-TAB TAB 250MG EC (Remaining Refills: 0, Qty: 30, No additional refills authorized). It includes a note about submitting a new prescription after 5/14/2012.
- 4 Quick Links**: A sidebar menu with links for Cart (0) \$0.00, Drug Pricing, Drug Lookup, Formulary, Real Time Benefits, and Locate a Pharmacy.
- 5 ORDER Order Status**: A table showing the status of mail service orders.

Order #	Order Received	Status	Tracking #	Total Cost
94298038	05/04/2012	In Process		\$0.00
94298039	05/04/2012	In Process		\$0.00
94297981	05/02/2012	In Process		\$0.00
94297982	05/02/2012	In Process		\$0.00
94297983	05/02/2012	In Process		\$0.00

1 Transfer Prescriptions
Transfer eligible prescriptions from a retail pharmacy to our mail service pharmacy

2 Quick View Calendar
Reminds members that they have upcoming prescription refills and renewals

3 Refill Prescriptions
Refill mail service prescriptions. Or select the **My Medicine Cabinet** tab and order refills

4 Quick Links
Provides fast access to the most frequently used areas of our website

5 Renew Prescriptions
Request to renew a prescription from the dashboard or the **Renew Prescriptions** tab

6 Order Status
Check the status of mail service orders

Note: Some sections are only available if you are logged in to your account. Not all sections of the website are available to all members — access to features and tools are determined by your benefits plan.

My Medication Reminders

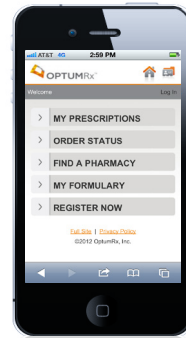
Members can sign up to receive text message reminders so they won't forget to take or fill their medications. Text reminders have been shown to improve medication adherence in members taking long-term or maintenance medications. That's important because the New England Journal of Medicine reports that nearly 70 percent of medication-related hospital admissions in the U.S. are due to poor medication adherence, costing an estimated \$100 billion per year.¹

Our Mobile Website — For Members on the Go

Our mobile website, m.optumrx.com lets members access their account and manage mail service prescriptions from their smartphone. They can:

- Refill mail service prescriptions
- Check the status of mail service orders
- Create and update text message reminders
- View their prescription claims history
- Search their plan formulary
- Find retail pharmacies by zip code or GPS location

Our full website and mobile website work together. So if members change their account or order a prescription from one site, the other site is automatically updated. To access the site, members simply enter m.optumrx.com into their smartphone browser.



Ensuring a Superior Web Experience

OptumRx is committed to providing a fast, easy and secure way for members to manage prescriptions and pharmacy benefits online. To learn more, contact your Strategic Account Executive or call **1-800-309-5345**.



OPTUM[™]

1-877-309-5345 | www.optumrx.com

2300 Main Street, Irvine, CA 92614

¹ Osterberg L, Blaschke T. Drug Therapy: Adherence to Medication. N Engl J Med 2005;353:487-97.

OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum[™] company — a leading provider of integrated health services. Learn more at www.optum.com.

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