Access to and Retention of Electronic Records

Hardware and Software Requirement

In order to access documents related to your Optum Bank account electronically, you must have a personal computer or other access device capable of accessing the Internet using the latest version of one of the browsers indicated below. You will also need the appropriate hardware to support the software identified.

Browsers Supported:

Internet Explorer

Firefox

Google Chrome

Safari

Mobile Use:

Firefox

Google Chrome

Safari

Viewing/Downloading Copies of Electronic Documents

In order to view, print, or retain account documentation, you will need the latest version of Adobe Acrobat Reader®, and the ability to download to your computer or print Adobe Acrobat files. If you do not have Adobe Acrobat Reader, you can download it from our website. You may keep copies of your account documentation for future reference by saving them to your computer in the PDF format, by clicking on "File" and then "Save As" in your browser or Adobe Acrobat Reader window.

Updating Your Email Address

Please notify Optum Bank whenever you change your email address by logging in to the account website and updating your email address.

If Optum Bank receives an electronic notice that an email is undeliverable due to an incorrect or inoperative email address, Optum Bank will resend any information that is required by law to be sent to you via U.S. Postal Service. However, any information that is not required by law to be sent to you will not be resent by regular mail.

Health savings accounts (HSAs) and Medicare Advantage Medical Savings Accounts (MSAs) are individual accounts offered or administered by Optum Bank®, Member FDIC, and are subject to eligibility and restrictions, including but not limited to restrictions on distributions for qualified medical expenses set forth in section 213(d) of the Internal Revenue Code. State taxes may apply. Fees may reduce earnings on account. This communication is not intended as legal or tax advice. Please contact a competent legal or tax professional for personal advice on eligibility, tax treatment, and restrictions. Federal and state laws and regulations are subject to change.