Sell sheet

Optum

Optum Patient Care Management

In a value-based world, optimizing the health care system and improving outcomes starts with patient-centered care coordination.

Optum[®] Patient Care Management empowers health care organizations to manage patient care proactively and intelligently across the health care system, prioritizing interventions and allocating resources for at-risk individuals, improving clinical and financial outcomes, enhancing the patient experience and efficiently scaling population health initiatives throughout their organization.



Configurable, logic-driven workflows to expand care management reach



Whole-patient, wholeecosystem engagement and communication tools



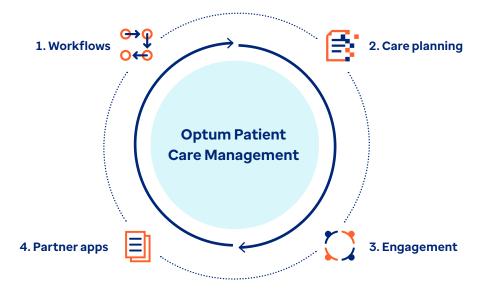
Collaborative, customizable patient-centric care planning



Integrated partner applications for additional resources and evidence-based guidelines

Sample Patient Care Management use cases

- Complex care management
- Transitions in care management
- Gaps in care management
- Chronic condition management
- Readmission prevention



Patient Care Management Features

- Standardized assessments
- Holistic care planning
- 360-degree view of the patient developed from multiple data sources
- EMR and data source agnostic
- HL7 ADT Integration
- Built on Optum Clinical Manager

1. Configurable, logic-driven workflows

Automatically launch assessments and programs based on customizable trigger criteria. After programs are launched and assigned, workflows auto-trigger tasks for individuals to generate precision interventions based on assessment results.

2. Customizable, patient-centric care planning programs

When specific objectives or workflows are desired, leverage a library of pre-built programs to drive standardization or create new programs as needed. Once a program is selected, assessment results can be pre-populated to help flag and prioritize patient issues and goals.

3. Whole-patient, whole-ecosystem engagement

Better manage patient relationships by connecting patients and their caregivers in a private, personalized patient community on any device to support true engagement. Patients and care team members can interact on a secure messaging system to say current on status and quickly resolve any issues as they arise.

4. Integrated partner applications

Integrated medication education resources for care coordinators as well as integrated API for community referrals to intervene on SDOH.

To learn more about Optum Patient Care Management, visit:

optum.com/patient-caremanagement

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