

Your time is precious

Spend less time chasing paperwork and more time providing care

You want to help your patients get their prescription as quickly as possible.

The current process can take days



Providers spend more time on prior authorizations, which limits their time to focus on important matters. The good news is that prior authorizations and appeal processes can be automated, freeing up precious time and resources.

The facts are clear¹:



94% of physicians report care delays associated with prior authorizations



34% of respondents report that prior authorization has led to a serious adverse event for their patient, including hospitalization, life-threatening event or disability



Two business days a week: the time physicians and key staff spend each week completing prior authorization

"The medicine my doctor prescribed required prior authorization. While waiting for the appeal, my colon perforated. I received my approval letter the day I had emergency surgery to remove my colon."

- Clare P., Minnesota²

Optum[®] EMR Task streamlines the prior authorization process by directly accessing your clinic's electronic medical records (EMR) system. We only contact you when we can't access any necessary documents.

17 hours faster

EMR Task processes new prescriptions **an average of 17 hours faster**, which improves the ship rate by **30%.**³



While using Optum EMR Task, "...the time dedicated to reading and responding to multiple emails was redirected to other value-added care."

 Nurse manager, endocrinology, rheumatology and neurology,
Southwest Medical, part of Optum Care

Optum EMR Task can cut the process down to hours



EMR Task streamlines the prior authorization process by granting limited access to your clinic's EMR system for prescriptions you've sent to Optum[®] Specialty Pharmacy. Our pharmacy team retrieves patient labs and clinical data during the intake and prior authorization process.

Let's get started

Contact your Optum Specialty Pharmacy regional account manager to discover how EMR Task can help your office save time.



Sources

1. American Medical Association. 2022 AMA Prior Authorization Physician Survey. ama-assn.org/system/files/prior-authorization-survey.pdf. Published February 10, 2022. Accessed June 27, 2023. | 2. American Medical Association. Patients and Physicians Speak Out. fixpriorauth.org/stories. Published 2020. Accessed November 22, 2022. | 3. Optum. Optum EMR dashboard report. December 22, 2022-July 25, 2023.

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